

Falcon Boats Additional Terms & Condition for COVID-19



We are following all government guidelines and have implemented the following measures to ensure the safety of both our staff and customers including having completed the “We’re good to go “ industry standard certificate.

Whilst social distancing of 2 metres remains in place, we will only be able to offer whole boat charter as the boat is not big enough to seat groups from different households/bubbles 2m apart. When/if this is reduced to 1m we will be able to offer 2 groups to book on the boat and seat you 2m apart.

Booking

We encourage you to book online or by phone/email, but if booking in person through our ticket office, social distancing must be observed when queuing outside the office. There is a Perspex screen between our staff member and customers. We encourage payment by card if possible and the card machine will be sanitized between uses.

Travelling

There may be buses running between St Davids and St Justinians but social distancing will be being maintained so currently places will be very limited. If travelling by car, there will be field parking available at St Justinians. Please do not arrive at the meeting point more than 15 minutes before your trip. You will be met by our boarding master at St Justinians , who will brief you and escort you to the boat whilst maintaining social distancing. Please do not go to the bottom of the step as we will be managing the flow of people to observe social distancing. Hand sanitizer will be available before boarding the boat and once on the boat.

Please dress appropriately

Due to COVID-19 we are unable to supply additional waterproofs this year so it is even more important that you bring plenty of warm and waterproof clothes regardless of the weather as it is always colder at sea and you can get wet even on a sunny day.

Embarkation

For safety reasons we may need to physically assist you during embarkation and disembarkation. This means for a short period of a few minutes we will not be able to maintain social distancing. We are therefore requesting that all customers wear face coverings from the point of embarkation until they have disembarked the boat. Our staff will also wear face coverings and we have assessed the risk as minimal with these measures in place as all of this will be taking place outside. Hand sanitizer will be available for use before and after this.

It is the customer's decision if this risk is deemed acceptable and you should only book with us if you are happy to accept this.

If you do not have a face mask you can buy a re-usable face mask from us at a cost of £5.50. These are made locally to the recommended specification and we encourage the use of re-usable facemasks to reduce the amount of waste we are producing. We are also able to supply Virustatic shield at a cost of £20. These are an antiviral face covering/buff that is usable for 200 hours and neutralises the virus on contact. Please let us know in advance if you would like to buy a mask or Virustatic Shield and we can supply them before you board the vessel.

Once on the boat you will be issued with a life jacket and our crew will demonstrate how to put it on, we encourage members of your group to help each other and we will do a visual check to ensure the correct fit.

All lifejackets and points of contact on the boat will be cleaned using an RNLI approved cleaning agent between trips.

NO ONE may book on who has experienced any symptoms of COVID-19 now or in the past 14 days or has been in contact with anyone confirmed or suspected of having COVID-19 in the past 14 days (i.e. less than 2 metres for more than 15 minutes altogether in 1 day)

Falcon Boats can in no way be held responsible for anything caused by or resulting from communicable diseases, including but not limited to: Corona virus disease (COVID-19); Severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2); any mutation or variation of the above or similar.